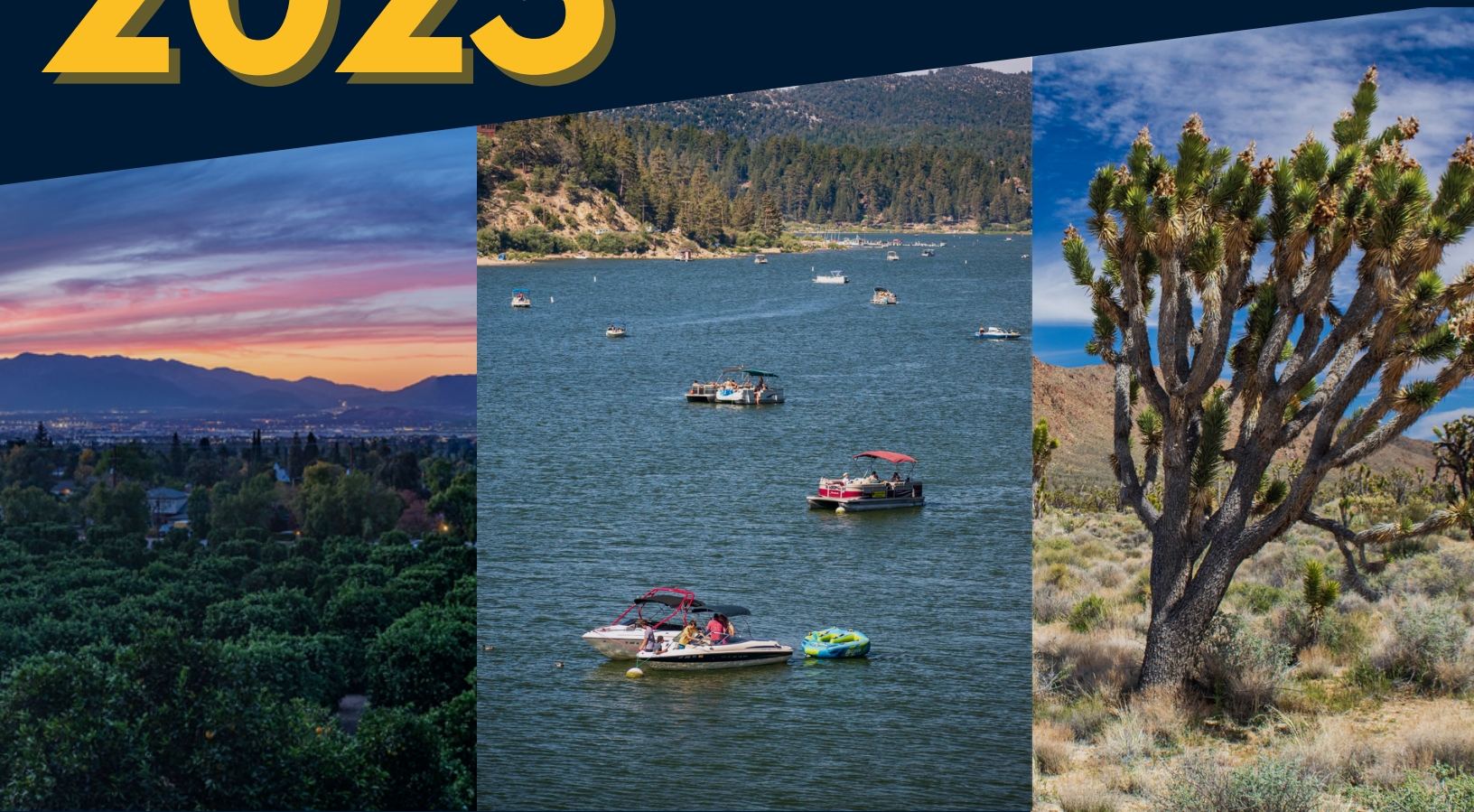


SAN BERNARDINO COUNTY
ASSESSOR-RECORDER-COUNTY CLERK

ANNUAL REPORT 2025



JOSIE GONZALES
ASSESSOR- RECORDER-COUNTY CLERK

*"Our mission is fairness, our focus is service, and our promise is accessibility.
Thank you for the honor of serving you."*

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Highlights



Total Assessed Roll
\$361 BILLION



Number of Parcels
903,000+



Homeowner Exemptions
222,094



Prop 8 Reductions
29,889



Business Personal
Property Accounts
32,375



Public Records Issued
28,253

Message from Josie Gonzales

Dear Residents of San Bernardino County,

It is my honor to share with you the 2025 Annual Report of the Assessor-Recorder County Clerk's Office. This publication reflects the work of a team committed to fairness, accuracy, and transparency in serving the people of our county.

This year's report highlights key milestones. The County's assessment roll reached a record \$361 billion, demonstrating the continued growth and strength of our communities. Our office supported homeowners and businesses through property tax savings programs and expanded the use of digital tools to make filing, record access, and information services more convenient than ever. We provided education on Proposition 8, Proposition 13, and Proposition 19 ensuring taxpayers have the resources they need to understand and protect their property rights.

The report also showcases the work of our Recorder, County Clerk, and Archives divisions preserving vital records, expanding e recording services, and safeguarding historic documents that tell the story of San Bernardino County. These initiatives show our commitment not only to modernizing services but also to honoring our county's history.

I am grateful to the dedicated staff across all of our offices, whose professionalism and service make these achievements possible. And I thank you, the residents of San Bernardino County, for the trust you place in us. Whether you are a homeowner, veteran, business owner, or new resident, we are here to serve you with accuracy, efficiency, and respect.

As you review this report, I hope it provides a clear view of the progress we have made together. Looking forward, we will continue to protect taxpayers, strengthen transparency, and support the prosperity of every community across San Bernardino County.

Sincerely,



Josie Gonzales
Assessor Recorder County Clerk
San Bernardino County



JOSIE GONZALES
ASSESSOR-RECORDER-COUNTY CLERK



Office Overview



COUNTY ASSESSOR

The County Assessor is responsible for identifying and appraising all taxable real and personal property within San Bernardino County. This includes maintaining accurate ownership records, determining property values in accordance with state laws, and administering property tax savings programs such as the Homeowners Exemption, Veterans Exemption, and Proposition 13 protections. The Assessor plays a critical role in ensuring a fair and equitable property tax system by preparing the annual assessment roll, reviewing new construction and changes in ownership, and assisting the public with inquiries and assessment appeals.



COUNTY ARCHIVES

The Archives division plays a pivotal role in preserving and safeguarding San Bernardino County's historical legacy. Responsible for the careful maintenance and protection of significant county records, the Archives ensures documents remain secure, accessible, and organized. Key duties include cataloging collections, digitizing fragile materials, and assisting researchers, residents, and county departments with accessing valuable historical information. Through ongoing collaboration with libraries, schools, and community organizations, the Archives actively promotes public awareness and appreciation of our shared local heritage.



COUNTY CLERK

The County Clerk serves as the official custodian of public filings in San Bernardino County. This division is responsible for issuing oaths of office, providing public and confidential marriage licenses, filing fictitious business name statements, registering notary public, and offering many other services. Additionally, the County Clerk performs civil marriage ceremonies and, upon request, provides non confidential records in accordance with California law. With an emphasis on transparency and service, the division ensures that residents have timely, secure, and accurate access to essential records.



COUNTY RECORDER

The County Recorder serves as the official record keeper for San Bernardino County. This office is responsible for recording, preserving, and providing access to vital documents that affect property ownership and other important records. Responsibilities include the recording of property deeds, liens, marriage licenses, and maps. Additionally, the Recorder maintains and issues birth, death, and marriage certificates upon request. The Recorder ensures that all documents are properly indexed and archived to maintain the integrity of the records. Through secure systems and public access tools, this division protects the integrity of both real property and identity records while promoting transparency and legal accuracy.

Countywide Assessment Roll Overview



San Bernardino County 2025 Assessment Roll: Key Highlights & Growth Trends

Total Assessed Value

- Record high assessed value of \$361.17 billion, covering 903,602 parcels.

Year-Over-Year Growth

- The total assessed value rose by approximately 6.0%, up from roughly \$340.6 billion in 2024.
- Growth was driven by a combination of market appreciation, supplemental assessments (e.g. new construction, ownership changes), and consistent application of Proposition 13's annual inflation limit (capped at 2%).

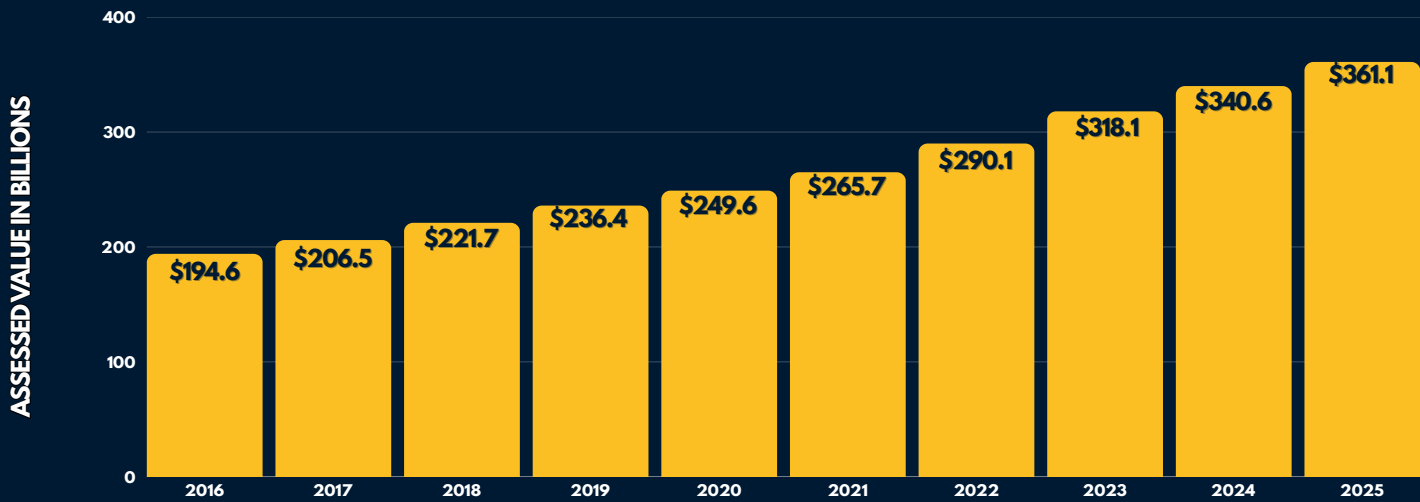
Incorporated vs. Unincorporated Areas

- Incorporated cities together account for about \$307 billion in assessed value, a 6.3% increase from the prior year.
- Unincorporated county areas total roughly \$53 billion, showing a 4.4% increase from prior year.

Leading City in Growth

- The City of Ontario posted the largest individual city increase in assessed value, adding \$3.7 billion, an 8.6% increase over 2024.

10 YEARS OF ASSESSED VALUE GROWTH



Growth Context & Strategic Implications

- With a 6% growth rate, San Bernardino County outpaced the statewide average, which ranged from approximately 4.8% to 5.4% among most large California counties in 2025.
- The relatively robust expansion suggests sustained strength in development markets, home price appreciation, and commercial activity, particularly in cities such as Ontario and Rancho Cucamonga.

Infrastructure Growth

- The San Bernardino County Assessor Recorder County Clerk's office plays a crucial role in the county's infrastructure growth by assessing and valuing property, which in turn influences the county's revenue base for funding various projects and initiatives.
- New infrastructure projects like transportation improvements, utility expansions, and community facilities can enhance property values within the county.



Assessment Roll by City

The County's Assessment Roll reached a record \$361.17 billion—up 6% from the prior year—as leading cities like Ontario (\$46 billion), Rancho Cucamonga (\$38 billion), and Fontana (\$35 billion) continued to reinforce the growth. Ontario posted the most robust gain (8.6%), while Grand Terrace experienced a notable spike attributed to major infrastructure investment in energy storage. These top-performing cities highlight both balanced development and sector-specific surges shaping assessment trends across the County.

City	2024 Assessed Value	2025 Assessed Value	Year Over Year Percentage
Adelanto	\$3,596,813,306	\$3,734,535,153	3.8%
Apple Valley	\$8,588,212,468	\$8,953,789,423	4.3%
Barstow	\$1,977,263,082	\$2,071,300,047	4.8%
Big Bear	\$5,117,474,955	\$5,290,255,229	3.4%
Chino	\$21,170,652,231	\$22,304,101,485	5.4%
Chino Hills	\$15,767,964,296	\$16,454,632,870	4.4%
Colton	\$5,758,752,326	\$6,055,597,115	5.2%
Fontana	\$33,066,765,383	\$35,739,080,893	8.1%
Grand Terrace	\$1,561,851,674	\$2,000,873,182	28.1%
Hesperia	\$9,660,295,700	\$10,358,930,520	7.2%
Highland	\$5,334,528,141	\$5,670,145,800	6.3%
Loma Linda	\$3,147,174,562	\$3,364,369,257	6.9%
Montclair	\$4,795,402,778	\$4,932,253,358	2.9%
Needles	\$562,772,326	\$593,071,256	5.4%
Ontario	\$43,254,929,457	\$46,996,224,577	8.6%
Rancho Cucamonga	\$36,925,376,085	\$38,873,973,226	5.3%
Redlands	\$13,288,878,545	\$13,899,615,377	4.6%
Rialto	\$15,918,674,985	\$16,978,460,121	6.7%
San Bernardino	\$22,575,912,014	\$23,889,496,664	5.8%
Twenty-Nine Palms	\$1,347,978,055	\$1,410,083,022	4.6%
Upland	\$12,867,154,855	\$13,502,035,871	4.9%
Victorville	\$13,864,553,422	\$14,739,047,820	6.3%
Yucaipa	\$6,386,537,197	\$6,842,793,902	7.1%
Yucca Valley	\$2,676,972,439	\$2,800,247,464	4.6%

2025 Parcel Secured Values and Counts By City

Secured property includes land and all improvements affixed to it, including residential, commercial, and industrial structures.

City	Residential	Commercial	Industrial	Agricultural	Parcel Count
Adelanto	\$2,092,209,253	\$391,248,371	\$1,028,743,729	\$572,367	13,847
Apple Valley	\$7,072,608,693	\$1,073,725,175	\$612,940,259	\$24,813,423	30,304
Barstow	\$1,049,521,414	\$836,993,050	\$51,251,766	\$126,290	8,496
Big Bear	\$4,627,760,535	\$564,459,175	\$5,454,195	N/A	18,116
Chino	\$12,069,497,527	\$1,782,567,218	\$6,699,930,543	\$300,434,948	26,938
Chino Hills	\$14,638,226,547	\$1,177,303,596	\$213,068,712	\$268,098,663	23,548
Colton	\$3,274,935,616	\$784,595,912	\$1,497,607,179	\$4,860,570	13,122
Fontana	\$20,667,559,242	\$2,969,407,327	\$10,572,750,982	\$97,620,377	53,760
Grand Terrace	\$1,352,012,364	\$128,177,375	\$78,554,080	\$330,804	3,770
Hesperia	\$7,263,841,587	\$1,946,974,707	\$541,432,527	\$356,219,735	32,536
Highland	\$4,479,337,172	\$707,942,344	\$277,641,462	\$128,666,139	14,833
Loma Linda	\$2,539,883,831	\$573,551,634	\$65,372,981	\$97,717,785	6,884
Montclair	\$2,734,718,594	\$1,228,737,971	\$814,886,372	\$12,910,455	8,356
Needles	\$329,390,853	\$233,213,696	\$337,447	N/A	3,083
Ontario	\$18,907,274,055	\$5,800,739,837	\$16,736,408,741	\$1,363,752,786	48,547
Rancho Cucamonga	\$26,216,443,965	\$3,696,114,682	\$7,178,804,434	\$249,057,350	48,508
Redlands	\$9,357,986,376	\$2,002,825,775	\$1,885,798,382	\$168,591,466	23,177
Rialto	\$7,157,957,790	\$1,332,932,934	\$6,507,910,072	\$34,452,858	24,319
San Bernardino	\$12,354,371,760	\$4,335,419,769	\$5,379,458,284	\$104,295	53,229
Twenty-Nine Palms	\$1,165,628,805	\$213,229,766	\$7,901,321	N/A	12,342
Upland	\$10,554,051,048	\$1,867,269,515	\$767,335,073	\$5,070,557	22,179
Victorville	\$9,821,924,774	\$2,753,253,729	\$1,151,182,404	\$4,902,546	43,495
Yucaipa	\$5,867,075,196	\$731,098,878	\$44,802,464	\$24,484,367	17,005
Yucca Valley	\$2,274,186,406	\$433,755,993	\$38,029,566	\$795,906	12,526



2025 Parcel Unsecured Values and Counts By City

Unsecured property includes business equipment, boats, or planes.

City	Unsecured Parcel Value	Unsecured Parcel Count
Adelanto	\$221,761,433	265
Apple Valley	\$169,701,873	976
Barstow	\$133,407,527	421
Big Bear	\$92,581,324	550
Chino	\$1,451,671,249	2,582
Chino Hills	\$157,935,352	766
Colton	\$493,597,838	621
Fontana	\$1,431,742,965	2,255
Grand Terrace	\$441,798,559	120
Hesperia	\$250,461,964	1,189
Highland	\$76,558,683	353
Loma Linda	\$87,843,026	288
Montclair	\$140,999,966	640
Needles	\$30,129,260	281
Ontario	\$4,188,049,158	3,877
Rancho Cucamonga	\$1,533,552,795	3,156
Redlands	\$484,413,378	1,536
Rialto	\$1,945,206,467	1,138
San Bernardino	\$1,820,142,556	2,583
Twenty-Nine Palms	\$23,323,130	152
Upland	\$308,309,678	1,586
Victorville	\$1,007,784,367	1,439
Yucaipa	\$175,332,997	641
Yucca Valley	\$53,479,593	331



Roll by Supervisorial District



Dawn Rowe
Chair, Third District
Supervisor

Third District Communities

- Big Bear Lake
- Barstow
- Grand Terrace
- HighLand
- Loma Linda
- Needles
- Redlands
- Twentynine Palms
- Yucaipa
- Yucca Valley
- Unincorporated Mountain /High Desert Areas

Third District Value: \$71,538,871,253

Parcels for District: 268,673

Vacant Parcels: 74,408

First District Communities

- Adelanto
- Apple Valley
- Unincorporated Mountains of Wrightwood
- Victorville
- Hesperia
- Unincorporated High Desert Areas

First District Value: \$50,931,282,001

Parcels for District: 197,146

Vacant Parcels: 62,027



Col. Paul Cook (Ret.)
First District Supervisor

Second District Communities

- Rancho Cucamonga
- Fontana
- Northern Upland
- Unincorporated Communities of San Antonio Heights/Fontana/Mount Baldy

Second District Value: \$87,962,743,863

Parcels for District: 126,525

Vacant Parcels: 3,478



Jesse Armendarez
Second District Supervisor

Fourth District Communities

- Chino Hills
- Chino
- Southern Upland
- Montclair
- Ontario

Fourth District Value: \$98,775,235,989

Parcels for District: 130,898

Vacant Parcels: 3,933



Curt Hagman
Fourth District Supervisor

Fifth District Communities

- Colton
- Rialto
- San Bernardino
- Unincorporated Communities of Rosena Ranch, Bloomington, and Muscoy

Fifth District Value: \$51,965,682,411

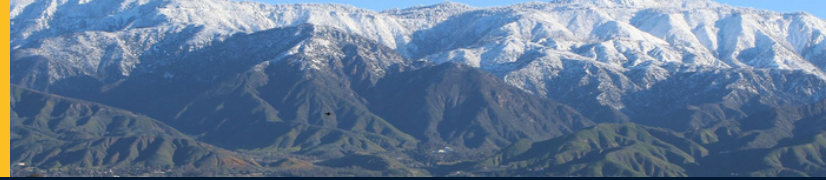
Parcels for District: 106,704

Vacant Parcels: 5,674



Joe Baca, Jr.
Vice Chair, Fifth District
Supervisor

Exemptions & Taxpayer Savings



Who Qualifies for Property Tax Exemptions?

San Bernardino County provides property tax exemptions to specific groups, helping reduce their overall tax obligations. Property owners typically apply for the following:

Homeowners' Exemption

- Must own and occupy the property as your principal residence as of 12:01 AM on January 1 of the tax year.
- Reduces assessed value by \$7,000, saving \$70 per year.
- One time application using form BOE 266, due by February 15 (or within 30 days of a supplemental assessment if later). Late filings through December 10 may qualify for a partial exemption (80%).

Institutional & Non-Profit Exemptions

- Applies to nonprofit organizations such as churches, libraries, schools, museums, hospital or welfare nonprofits, if property is used exclusively for exempt purposes.
- Application deadline: by February 15 of the assessed year. Applications filed after the deadline may be subject to a late file penalty.

Assessment Exclusions (Different from Exemptions)

These programs help defer reassessment in certain situations:

- Proposition 19 (2021): Homeowners who are age 55 or older, disabled, or victims of wildfires or natural disasters can transfer their lower assessed value to a replacement residence under certain limits.
- Parent child or grandparent grandchild transfers: Excludes the reassessment of a primary residence or up to \$1 million of other real property passed down under Proposition 19's rules.

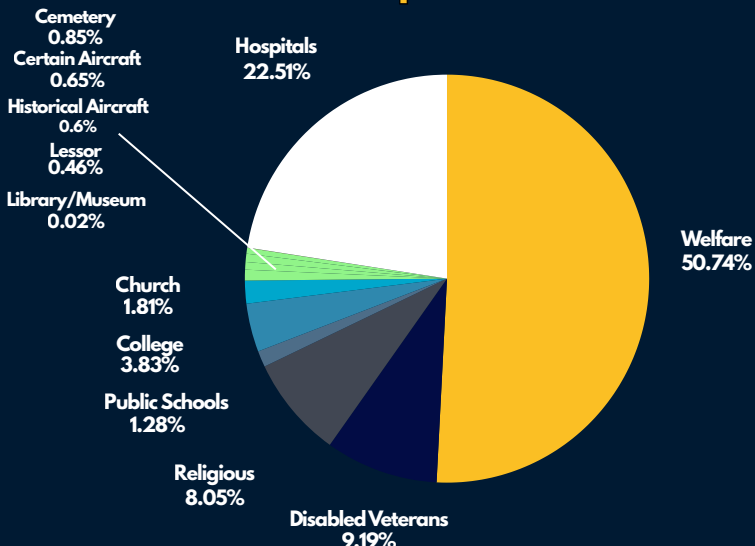
Disabled Veteran Exemption

- Available to veterans or the unmarried surviving spouse of a veteran rated 100% disabled by the Veterans Administration due to a service connected disability, who also own and occupy the property as their principal residence.
- One time application using form BOE 261 G, due by February 15 when applying for the Basic Exemption. Annual filing using form BOE 261 G, due by February 15 when applying for the Low Income Exemption. Household Income Limits may be found on the form. Late filings through December 10 may qualify for a partial exemption.

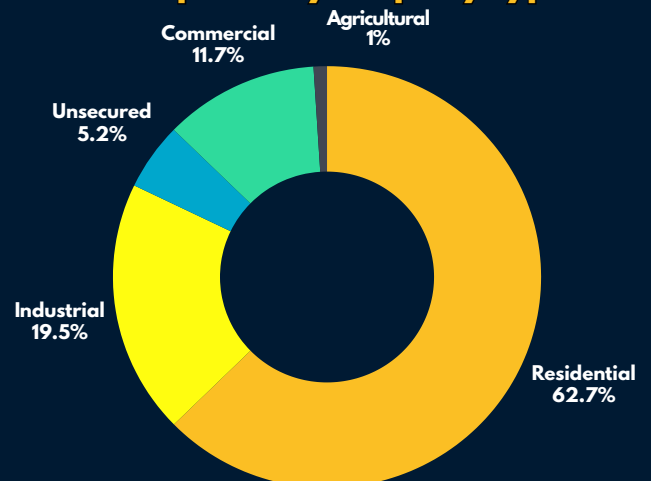
Temporary Assessment Relief (Proposition 8 Decline in Market Value)

- If your property's market value on January 1 falls below its current assessed value, the assessor may temporarily lower the taxable value until market conditions recover.

Total Exemptions for 2025



Exemptions by Property Type



How Property Taxes are Assessed and Distributed

1



County Recorder

The office is responsible for recording property deeds and other legal documents to ensure public notice is provided. Recorded deeds are sent to the Assessor's Transfers unit to finalize the property ownership transfer and assess its value.

2



City Agencies

Provides copies of building permits and construction activity to the Assessor.

3



County Assessor

Assesses all taxable real estate and personal properties of the county.

4



County Auditor/Controller

The County Auditor/Controller receives assessment roll from the County Assessor and applies the appropriate tax rates and direct charges to determine the total property tax owed. This process produces the secured, unsecured, and supplemental tax rolls, ensuring accurate and compliant property tax calculations for all properties in the county.

5



County Tax Collector

The County Tax Collector serves as the official custodian and collector of property taxes for the County, ensuring the financial integrity of public revenues that support essential local services. The County Tax Collector is responsible for billing and collecting all property taxes levied within the County. The office also administers tax defaulted property sales, issues refund, manages bankruptcy accounts, and supports taxpayers through a variety of payment and assistance options.

6



County Auditor/Controller

The County Auditor/Controller distributes property tax revenues, including secured, unsecured, and supplemental collections, to local taxing agencies. These allocations provide funding for schools, cities, the county, and special districts in accordance with state laws and apportionment formulas.

7



Clerk of the Board

Processes, manages and oversees property assessment appeals.

8



Assessment Appeals Board

The Assessment Appeals Board, appointed by the Board of Supervisors, independently resolves disputes between property owners and the County Assessor to ensure fair property valuations.

Proposition 8 & Proposition 13



Proposition 8 Reduction Process

Market Value Adjustments:

- If a property's market value drops below its assessed value, the owner can receive a temporary reduction in assessed value.

Annual Review Required:

- Assessed value is reviewed yearly and adjusted up or down depending on the market, but it cannot exceed the Proposition 13 cap.

Assistance During Market Downturns:

- Common during real estate declines, like the 2008 recession.
- Proposition 8 reviews are handled actively by the Assessor's Office, with automatic outreach and reductions applied when applicable.
- Proposition 8 allows property values to be temporarily reduced when the fair market value falls below the Proposition 13 factored base year value as of each January 1 lien date. These values are reviewed and enrolled annually until market value returns above the base value.

Proposition 8 Reduction Example:

Year 1:

- A property is purchased for \$500,000.

Year 2:

- The property's market value increases to \$520,000. The assessed value (factored base year value) is \$510,000 (2% increase).

Year 3:

- The property's market value drops to \$500,000. The assessor will enroll the market value of \$500,000 as the assessed value, providing a temporary reduction.

Year 4:

- If the market value increases to \$530,000, the assessor will enroll the Proposition 13 factored base year value.

Proposition 8 Five Year Comparison

Roll Year	Parcel Count	Ceiling Values (Factored Base Year Value)	Roll Values	Difference
2020	52,221	\$25,157,247,385	\$19,127,105,137	\$6,030,142,248
2021	42,674	\$21,923,994,600	\$17,096,408,698	\$4,827,585,902
2022	26,649	\$15,100,854,322	\$12,245,633,684	\$2,855,220,638
2023	18,906	\$11,709,649,350	\$9,148,845,457	\$2,560,803,893
2024	15,210	\$10,783,760,883	\$8,354,425,486	\$2,429,335,397
2025	29,889	\$19,304,205,933	\$16,252,438,353	\$3,051,767,580

Proposition 13 Property Tax Limitation

Adopted in June 1978 by the California voters, Proposition 13 substantially changed the taxation of real property. As a result of this constitutional amendment, the Assessor is required to appraise real property as of the date of the change in ownership or when new construction occurs.

Limits Annual Property Tax Increases:

- Property taxes are capped at 1% of the assessed value, plus any voter-approved local taxes.

Assessment Cap:

- Assessed property value can only increase by a maximum of 2% per year, unless there's a change in ownership or new construction.

Provides Tax Stability:

- Homeowners are protected from sudden spikes in property taxes, allowing for predictable tax bills over time.

Business Personal Property



Business Property

The San Bernardino County Assessor Recorder County Clerk's Office is responsible for valuing Business Personal Property, trade fixtures, boats and aircraft. This includes items such as business property, office furniture, computers, manufacturing equipment, tools, and other movable property not permanently affixed to a building.

In 2025, the Assessor Recorder County Clerk's Office assessed 32,375 business property parcels, boats, and aircraft at a total of \$22.1 billion. Businesses report their property annually by filing a Business Property Statement, which details asset costs, improvements, and acquisitions as of the lien date, January 1. This information, along with on site inspections when necessary, ensures fair and accurate valuations.

The Assessor Recorder County Clerk's Office also made significant progress in digital efficiency, with online filing compliance increasing by 3% compared to the previous year. This shift reduces processing time, lowers administrative costs, and makes compliance easier for business owners.



BOE Form 571-L

Each year, the BOE Form 571 L **MUST** be completed and filed with the Assessor in the county the property is operated or located, detailing costs of all supplies, equipment and fixtures at each location as of January 1 of each year. The 571 L is a standardized form approved by the California Board of Equalization. The due date is April 1. If your property statement is e filed or post marked after May 7, 5 p.m., you will be subject to a 10% late filing penalty. If May 7 falls on a weekend or legal holiday, the property statement may be e filed or mailed and postmarked on the next business day.

Business Property, Boats, and Aircraft- Contact & Services

Office Location:

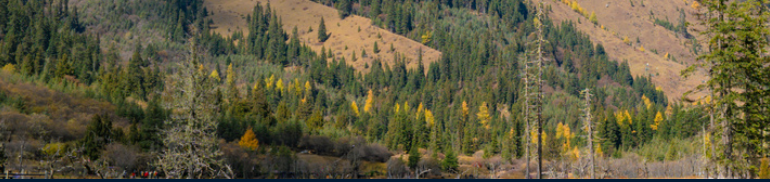
San Bernardino County Hall of Records
222 W. Hospitality Lane, 4th Floor
San Bernardino, CA 92415

Office Hours:

Monday Friday
8:00 a.m. to 5:00 p.m.
Contact Information:
Phone: 909.382.3220
Fax: 909.386.8722

Whether you're filing a Business Property Statement, seeking clarification on taxable assets, or responding to an audit notice, the Business Personal Property team is committed to providing timely, accurate, and courteous service to businesses throughout San Bernardino County.

Property Type	Parcel Count	2025 Value
Agriculture	75	\$34,420,582
Aircraft	1,369	\$563,650,484
Boats	8,126	\$168,656,119
Cemetery/Mortuary	30	\$3,597,911
Commercial Aircraft	47	\$931,195,713
Electrical Utility	52	\$478,645,822
Entertainment	379	\$505,622,182
Exempt Property	362	\$1,022,904,701
Finance Services	341	\$76,099,850
Leased Equipment	4,027	\$1,533,128,800
Manufacturing	1,320	\$4,427,494,121
Mining	98	\$2,050,431,404
Oil/Gas	2	\$41,303,548
Professional Services	2,977	\$790,642,206
Telecommunications	399	\$37,064,563
Tenant Improvements	50	\$6,779,432
Service Industries	6,021	\$6,199,424,959
Water Utility/Land	10	\$1,879,526
Wholesale/Retail	6,690	\$3,263,595,351



Recorder & County Clerk Division Highlights

Marriage License & Ceremonies

The San Bernardino County Recorder County Clerk's office issues marriage licenses and performs marriage ceremonies.

Offices offering marriage services:

San Bernardino County Hall of Records
222 W. Hospitality Lane, 1st Floor
San Bernardino, CA 92415

Hesperia High Desert Government Center
15900 Smoke Tree Street, 1st Floor
Hesperia, CA 92345



Marriages Around San Bernardino County Series

The Marriages Around San Bernardino County series is a collaborative initiative by the Assessor-Recorder County Clerk in partnership with San Bernardino County Regional Parks and County Museums. This innovative program brings marriage services to iconic and historic county landmarks, offering couples unique and memorable wedding experiences. From festive Halloween ceremonies at Calico Ghost Town (recognized as the second busiest day for marriages) to special events at historic sites like the Maria Merced and John Rains House, the program blends tradition with local heritage. The purpose of the series is to expand access to marriage services while celebrating the rich cultural and historical backdrop of San Bernardino County. Outcomes include increased public engagement, enhanced visibility of county landmarks, and positive community reception, making marriage services more meaningful and accessible to residents and visitors alike.



Recorder-County Clerk Metric Highlights

- Marriage licenses issued 10,000+
- Civil marriage ceremonies performed 5,400+
- Fictitious Business Filings 11,700+
- Notary Public Oath Filings 1,300+
- Official Records processed 182,200+
- Electronic Recording 139,600+
- Same day issuance of vital records for in person visit.

Public Kiosks & Mobile Ticket

- Self service kiosks have been installed in the public lobbies, enabling residents to research and request records without needing assistance from a clerk.
- Additionally, mobile ticketing and online appointments have been introduced to improve the process of scheduling and checking in for services upon arrival using their mobile phones.

Online Public Access System

The San Bernardino County Recorder Clerk's Online Public Access Portal is a web based system that allows the public to search the official records index for documents such as property deeds, liens, and maps. Users can:

- Search indexed records by name, document number, type, or date range.
- View document details (but not full images online).
- Order copies (certified or non certified) for delivery by email or mail.





County Archives Division

County Archives: Preserving Our History

The County Archives plays a vital role in preserving, managing, and providing public access to the County's historic records. This past year, County Archives has preserved over 18,000 bound volumes, ensuring these documents remain protected for future generations. Through ongoing digitization efforts, more than 200,000 historic images have been converted into accessible digital formats, significantly enhancing public availability and safeguarding fragile originals.

The San Bernardino County Archives utilizes collection management software, Arrowhead, to provide access to the records. Arrowhead, is being updated continually to include details on records and digital surrogates for customers to access remotely or in house.



Standards & Access:

Archives follows "Describing Archives: a Content Standard" by the Society of American Archivists.

Arrowhead, the online portal for the collection, provides remote access for researchers.

Collaborations & Engagement:

Archives partners with universities, libraries, and historical societies to provide hands on learning and assistance with records.

Oldest Documents in the Collection

The Archives Division is home to some of the oldest records in the Inland Empire, with materials that illuminate the county's early years. The earliest documents date to 1853, when San Bernardino County was founded.

County Archives Office Location

412W. Hospitality Lane, 1st Floor

San Bernardino, CA 92408

Hours: 8:00 am – 11:30 am & 1:00 pm – 3:00 pm

If you are interested in donating items, our acquisition policy, or would like to schedule a lecture or tour, please telephone 909 387 1001 or email ARC.DLRecArchive@arc.sbcounty.gov.



Proposition 19 Education

In 2025, the San Bernardino County Assessor's Office continued its commitment to educating property owners about Proposition 19, a voter approved measure that made significant changes to property tax rules in California.

Proposition 19 impacts these main groups:

- Homeowners 55 or older, persons with disabilities, and victims of natural disasters — who may now transfer their existing property tax base to a new home anywhere in the state, up to three times in their lifetime.
- Families inheriting property where the rules for keeping a low property tax base have changed, limiting benefits to situations where the property becomes the recipient's primary residence.



Community Engagement

- Assessor Recorder County Clerk Josie Gonzales has expanded community outreach to various groups, including seniors, veterans, and new homeowners, making it easier for residents to understand property tax laws and access available exemptions.
- Four Tele Town Halls drew a combined 8,000+ participants, connecting residents directly with the Assessor Recorder County Clerk and her team.
- 163+ public appearances were made at schools, chambers of commerce, neighborhood councils, and community events, offering personalized, in person assistance from Assessor Recorder County Clerk Josie Gonzales.
- The Assessor Recorder County Clerk's Office regularly delivers news and updates regarding assessments, property values, and other important information on their website, providing a valuable resource for residents.

Outreach Efforts

Through community meetings, Tele Town Halls, printed guides, and an updated online resource center, the Assessor Recorder County Clerk's Office provided clear, step by step explanations of:

- Who qualifies for base year value transfers under Proposition 19.
- How timelines and application deadlines affect eligibility.
- The documentation needed to apply for benefits.
- Common pitfalls that could result in higher property tax bills if not addressed promptly.





Call Center Performance



The Assessor Recorder County Clerk dedicated call center team fielded an impressive 52,715 calls for the Assessor division and 74,767 calls for the Recorder County Clerk division, assisting customers with questions about property values, exemptions, tax savings programs, and more.

- Average wait time: Just 3-4 minutes, well below industry averages for public sector agencies.
- Trained agents ensured most issues were resolved during the first call, reducing the need for follow-up visits or delays.

Walk-In Services Across the County



With multiple convenient regional locations, the Assessor division welcomed 7,519 walk-in visitors while the Recorder County Clerk division assisted 35,173 in-person customers in 2024 with services such as:

- Property ownership inquiries
- Filing and understanding exemptions
- Submitting documentation
- Clarifying assessment roll values

Each office is staffed with knowledgeable professionals ready to help guide residents through their questions with clarity and care.

Find Us Near You: Office Locator



- Find the nearest Assessor Recorder County Clerk office. Locations may be found at: <https://arc.sbcounty.gov/locations>
- Check office hours and holiday closures
- Identify services available at each location (e.g., business property filings, exemption help, public records)

Stay Connected with the ARC Office

The San Bernardino County Assessor Recorder County Clerk's Office is committed to keeping residents informed, engaged, and connected. To make it easier for you to access important updates, resources, and helpful information, we maintain an active presence on social media.



Instagram



Facebook



LinkedIn



YouTube

Embracing Innovation: The Assessor-Recorder-County Clerk's Office Goes Digital

The San Bernardino County Assessor Recorder County Clerk's Office took significant steps toward modernizing its operations and enhancing service delivery through a focused expansion of digital tools and infrastructure. These advancements reflect our ongoing commitment to accessibility, transparency, and operational efficiency for the residents of San Bernardino County.

Key Digital Improvements:

- **Online Access to Property Information:** The Assessor's Parcel Access application offers a publicly available, interactive map of San Bernardino County for property information searches.
- **Property Tax Savings and Relief Programs:** Information and resources on various property tax exemptions and propositions are available on the Assessor's website.
- **e-Filing for Business Property Statements (Form 571-L):** Businesses can conveniently e file their property statements, a process that includes automatic validations, calculations, and the ability to pre fill information from previous filings.
- **Property Research Tools:** An online index allows users to research property transactions by grantor/grantee names from 1958 to the present. While actual document images aren't viewable online, the index helps identify documents for further research at the physical offices.

ARC Mobile Unit



Recognizing the size and diversity of San Bernardino County, the office introduced the ARC Mobile Unit to bring services to under served communities offering:

- Marriage License Issuance
- Fictitious Business Name Statement (FBN) Filings
- Notary Public Registration
- Issuance of Birth/Death/Marriage Certificates
- Property Information
- Property Tax Savings Information
- For more information regarding the ARC Mobile Unit and availability visit our website at <https://arc.sbcounty.gov/mobileunit/>

Assessor Geographic Information System Dashboard

The Assessor data collected throughout the appraisal process includes property values, parcel usage type, tax exemption data and much more. The Assessor Dashboard integrates the latest technologies, allowing for property assessment information transparency and accessibility by members of the public and other government agencies. Prior to the development of this technology, external parties were required to submit data inquiries to Assessor Recorder County Clerk staff that were costly and time consuming. External users of the dashboard are now able to sort through the numerous dashboard data filters. This technology allows cities and other local government bodies to gain insight on their communities and their assessments at any given moment



Year-End Recap & Looking Ahead



Goals For 2026

Expand Digital Tools and Services

- Integrate online website support to improve response times and accessibility.

Enhance Public Outreach & Education

- Host more in person and virtual workshops to help residents understand exemptions, appeals, and property valuation.
- Develop multilingual resources to better serve the county's diverse population.

Modernize Assessment Operations

- Upgrade mapping and appraisal technology for faster, more accurate property data collection.
- Continue transitioning archival records into secure, searchable digital formats.

Improve Customer Service Efficiency

- Reduce average wait times for both call center and walk in services.
- Implement a feedback system to monitor and improve customer satisfaction.

Support Countywide Growth & Stability

- Maintain a fair and equitable assessment roll that reflects market conditions while protecting taxpayers under Proposition 8 and Proposition 13.
- Collaborate with other county departments to align assessment data with planning, development, and economic growth initiatives.

Closing Message

As we conclude another year of service, the San Bernardino County Assessor Recorder County Clerk's Office remains committed to our mission: delivering fair, accurate, and timely property assessments while upholding transparency and exceptional customer service.

In 2025, we strengthened operational efficiency through expanded e filing options, IT infrastructure upgrades, and streamlined assessment processes that reduced turnaround times for property owners. Our regional offices and call center staff served over 200,000 residents combined providing guidance on assessments, exemptions, and property tax processes with a focus on clarity and accessibility.

We also advanced our modernization goals by increasing online service capabilities, improving digital record access, and enhancing data security measures to protect the public's information. These efforts not only improve service delivery but also ensure the integrity and reliability of the County's assessment roll, which directly supports local schools, public safety, and community services.

This year's achievements were made possible by the dedication of our skilled staff and the trust of San Bernardino County residents. As we close the year, we reaffirm our commitment to serving with accuracy, efficiency, and integrity laying the groundwork for continued progress in 2026.

Acknowledgments

The success of the San Bernardino County Assessor-Recorder-County Clerk's Office is built on the dedication of our talented staff and the leadership of the San Bernardino County Board of Supervisors.

We thank our team across all of our offices for their professionalism, accuracy, and commitment to serving our residents. Their efforts ensure that the assessment roll is prepared with integrity and precision, supporting vital public services throughout San Bernardino County. Whether assisting property owners in person, processing exemption claims, or modernizing our digital tools, their work reflects the highest standards of public service.

We also extend our sincere gratitude to the San Bernardino County Board of Supervisors for their guidance and steadfast support. Their leadership in fiscal responsibility, community development, and technology investment empowers our office to modernize operations, expand services, and better serve the public.